



Flip Chart Survey: *our response*



Students,

let us know what you like
(and don't like) about this space!

On the corresponding flipchart write

Top Half: What do you like about this space?

Bottom Half: What would you improve in this space?

Also, tweet us your pictures and comments
#myhillman

What we've done: connecting you

- Provided WiFi help stations across Hillman during peak times



Monday, April 7-Wednesday, April 23

Technology Services
Wireless Help

» **MONDAY-FRIDAY**
Noon-11 p.m.

» **SATURDAY-SUNDAY**
Noon-7:30 p.m.

The sign features a large blue Wi-Fi symbol above a stylized lowercase 'i' on the left side. The background is light blue with a subtle pattern of network lines.



Wi-fi
problems?

We want to help!

 For more information, visit the
Technology Services
Wireless Help Desk



The sign has a light blue background with a network pattern. It features a large blue arrow pointing to the left at the bottom. The text is in a clean, sans-serif font.

What we've done: giving you more power

- Asked you your preference related to computer/phone charging stations
- Added more tables with outlets (Ground and 2nd floors)



charging stations
AT HILLMAN LIBRARY



Uh-oh.
Need to charge
your mobile device?

We are interested in your thoughts
and opinions on electronic device
charging options!

Please **help us help you** by completing
this survey today so this doesn't
happen to you in the future!

8 Locker for Phones & Tablets

- ▶ This charging station offers lockers to place and lock your mobile device while it charges.
- ▶ No fee would be charged but lockers would be available on a first come, first served basis.

- 1 - I would not use
- 2 - Dislike
- 3 - Neutral
- 4 - Like
- 5 - Prefer



9 Tabletop Chargers

- ▶ This charger would be placed on tables around the library.
- ▶ To use it you would simply plug in your device at the table and wait for it to charge.

- 1 - I would not use
- 2 - Dislike
- 3 - Neutral
- 4 - Like
- 5 - Prefer



ANY ADDITIONAL FEEDBACK?

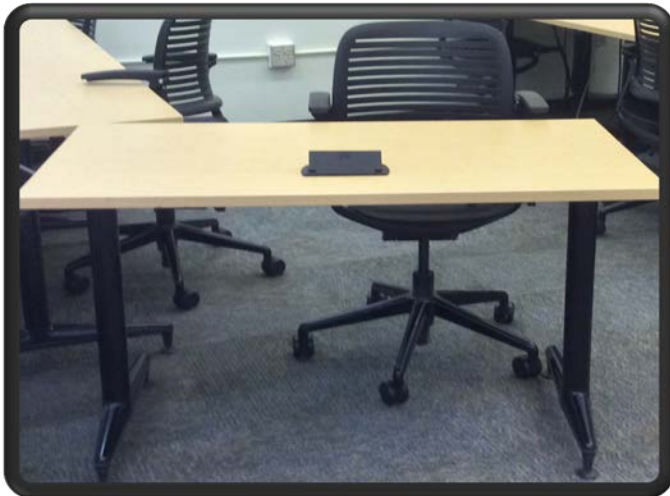
What we've done: giving you more space

- Ground level
 - Added **16** extra desks with electric outlets and chairs
 - Added two new quiet study spaces with **10** tables and **40** seats



What we've done: giving you more space

- Level 1
 - Provided additional seating in Irvis Reading Room
- Level 2
 - Added **16** new “*comfy chairs*”
 - Added **36** new desks with electric outlets



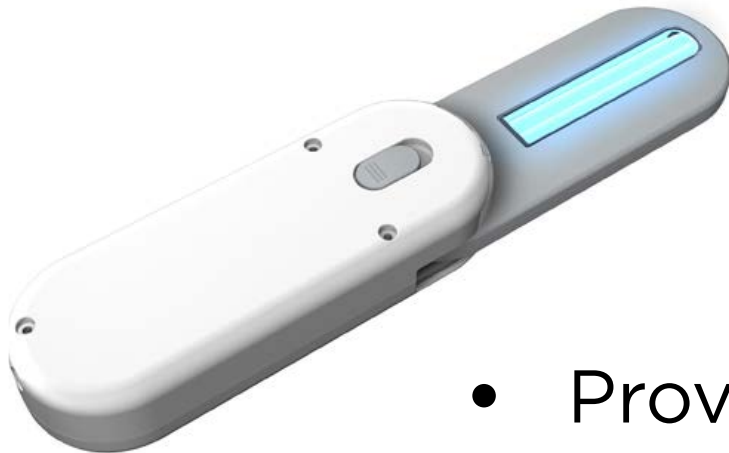
What we've done: in addition...

- Added extra **16** seats in Quiet Study room **406**
- Will reupholster all lounge furniture on Ground and 1st Floors, incl. Thornburgh and Latin America Reading Rooms
- Added **6** new movable whiteboards



What we've done: keeping us clean

- Increased custodial services to two full-time positions working in two shifts from **8 am** to **11 pm**



- Provide sanitizing wands

