

# Flip Chart Survey: *analysis of results*

*Data collected in March/  
April 2014 at 15 locations  
across  
Hillman Library*



## **Students,**

let us know what you like  
(and don't like) about this space!

On the corresponding flipchart write

**Top Half:** What do you like about this space?

**Bottom Half:** What would you improve in this space?

Also, tweet us your pictures and comments  
**#myhillman**

# Distribution of responses by location

(N=484)

<i>Location</i>	<i>Code</i>	<i>Please change</i>	<i>We like it</i>	<i>Total</i>
NW corner(compact shelves)	Ground Level 1	20	0	20
Cup & Chaucer area	Ground Level 2	19	1	20
Service Desk	Ground Level 3	60	10	70
Instruction area	Ground Level 4	10	2	12
SW corner(near G7)	Ground Level 5	34	2	36
Entrance	1 <sup>St</sup> Level 1	30	1	31
Outside computer lab area	1 <sup>St</sup> Level 2	75	1	76
Back wall(Lozano/Irving)	1 <sup>St</sup> Level 3	2	0	2
Buhl/Afro-Am area	1 <sup>St</sup> Level 4	3	1	4
Technology rooms	2 <sup>Nd</sup> Level 1	35	2	37
SW corner(reading space)	2 <sup>Nd</sup> Level 2	32	2	34
Group study rooms	3 <sup>Rd</sup> Level 1	59	4	63
PhD room	4 <sup>Th</sup> Level 1	33	7	40
SW corner(reading space)	4 <sup>Th</sup> Level 2	31	7	38





# Ground Level 3: Service Desk Area

## Renting school supplies

The ground floor should be café and study rooms all other floors should be quiet (1st floor can be talking)



## A GYM SHOWER

*have an ATM on ground floor*

Sleeping pods, like at the Hunt Library

Poor Lighting

More  
whiteboard  
s

*Smells bad on the ground floor*

Build a 5th floor-- study spaces runs out quickly when you have 18,000 undergrads

**Nap area**

Self service printers on every floor

# 1<sup>st</sup> Level 2: Outside Computer Lab Area

Display Art from  
Pitt People  
(students,  
faculty, staff

Get new  
Art Work

Opennes  
S

More  
couches

Wifi, it's kind  
of **ridiculous**  
at this point



Tables with  
outlets for  
middle tables

Repair  
Statue

*(turn it on, so we  
can see what it  
does)*

free food

Scanners for  
when the on  
G is occupied

More outlets  
*(and more and more...)*

More power  
outlets

*(check out how Carnegie Library  
has them on the lip of the table)*

A door next to Lawrence  
(building) so you don't have to  
walk around the only entrance

# 3<sup>Rd</sup> Level 1: Group study rooms

sound  
proofing *(group  
study rooms)*

**more outlets  
under study  
tables**

more windows  
would be nice

outlets at every  
table like 2nd floor

**bathrooms**  
*(more, more supplies)*

More AV  
hookups *(i.e. mac  
connections)*  
how about more  
(table) lights?

Turn on  
the **heat**.  
It's  
**freezing**

wifi



More Cleaning, bc  
of heavy use *(group study  
room)*

Also a couple more comfy  
chairs to read, would not  
go unused

# 4<sup>th</sup> Level 1: PhD Room

A whiteboard  
would be great

too cold

love this  
space



better wifi

quiet, clean, cozy, and nice

Let us in the  
quiet PHD room

*(never anyone in there)*

It would be nice to  
have another printer  
inside the Diss Writing  
Room

**Change the use for this room**

*(open to undergrads, open a mobile  
computing lab)*

I am always  
in there *(referring  
to PHD room)*

I wish the carrels  
(each carrel) were  
more isolating

This space is very helpful. I like the quiet space and that I can look up my things. I like that you can see most of this space from the outside so you're not working in a fishbowl. Thanks

Dissertation  
writing room  
for undergrad  
thesis writing

have more  
hours on  
Fridays

extra  
seating

more  
scanners



# 4TH2: SW corner (reading space)

**More whiteboards**

**More tables**

could there be standing desks/ work areas anywhere in the library?

The fourth floor needs regular cleaning

**more outlets, many more**

more outlets, in middle

Wifi connection :-)

I think it is **cold**, please turn the heat up

we need more places like this for both grads and undergrads

more printers on 3rd and 4th floor

More rooms like this



broken lights

More rooms like this

make the library be open 24/7, it is safe, able to study more during finals week

# 2ND1: Technology Room

Need more outlets

more chargers

Wifi

**MORE DOORS**

It's cold in here

More macs

More printers

soundproofing *(it can get loud)*



The staircase that only goes to the second floor...could be more study space or we could have more group study rooms

2 people can get the same time slot on mobile devices *(double booking)*

No one uses the Confucius studies room on 2nd floor; it should be converted to a study group room rather than being just used for display

More doors *(could mean more exits)*

more printers

Iphone 5 charge at the charging

# 2<sup>nd</sup> Floor Green Chairs

No one sits on the green, ugly, circular couches, they're not conducive to studying

no green chairs



Picture taken during Spring Finals Week (*all other seats are taken*)

Put more study desks in the center instead of the green chairs

# We like it

spacious and  
**COOL**  
paint scheme

**Large  
sharable  
tables**

4th floor  
has best  
wifi

The smiling  
face at the  
lending

Like the letter  
on the pillars

that you ask  
for our  
opinions

I like the guard very  
much, who is smiling is  
very warm. He often  
walks around. Thanks for  
his work for us.

Not many  
people at night

friendly  
staff

The nice  
people

I love the 24/7  
hours. **Best Library  
ever!!!**

The art is  
pretty  
good